





**TIBURTINA BUS SRL**  
 TERMINAL AUTOLINEE NAZIONALI ED  
 INTERNAZIONALI DI ROMA

**COMPLAINT/FEEDBACK/REPORT  
 FORM**

**Rev. 01  
 july 2020  
 Pag. 2/2**

• **HOW CAN WE ENSURE IMPROVEMENT REGARDING YOUR COMPLAINT:**

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• **SUPPORTING DOCUMENTS ATTACHMENTS:**

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**DATE AND PLACE:** .....

**SIGN**

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The undersigned, in compliance with the provisions of the GDPR EU 2016/679 "GENERAL DATA PROTECTION REGULATION", authorizes TIBUS SRL, the data controller, to process their personal data.

In implementation of the above legislation, we inform you that:

- all information collected and processed is exclusively for administrative purposes towards the management of the report..
- the provision of the requested information is spontaneous and optional. Failure to provide in the event of a complaint entails the failure to reply in writing
- personal data is collected and processed both in manual and automated form, according to a logic strictly connected to the purposes described, exclusively by personnel in charge who have received specific instructions
- the Company has implemented all security measures required by law; the information will be kept in paper and computerized archives protected by these measures; only authorized personnel will have access to the archives..
- based on the details provided and guaranteed by EU Regulation no. 2016/679, in relation to personal data, the interested party has the right to exercise the following rights, by submitting a request to the Data Processor through email [gdp.privacy@tibusroma.it](mailto:gdp.privacy@tibusroma.it). or by registered letter with return receipt to TIBUS SRL, Largo Guido Mazzoni, snc Rome CAP 00162
- the data holder is TIBUS SRL with headquarters in Rome in Largo Guido Mazzoni, snc CAP 00162.

**DATE AND PLACE:** .....

**SIGN**

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