



TIBURTINA BUS SRL
 TERMINAL AUTOLINEE NAZIONALI ED
 INTERNAZIONALI DI ROMA

**PASSENGER RIGHTS FOR BUS TRAVEL UNDER
 REGULATION (EU) N° 181/2011**

COMPLAINT FORM

**Feb. 2025
 Pag. 2/2**

**Annex 6
 PIA Tibus**

● **SUPPORTING DOCUMENTS** (IT IS NECESSARY TO PROVIDE A COPY OF A VALID IDENTIFICATION DOCUMENT FOR BOTH THE PASSENGER AND THE PERSON SUBMITTING THE COMPLAINT, IF DIFFERENT. IF THE COMPLAINT IS SUBMITTED BY SOMEONE ACTING ON BEHALF OF THE PASSENGER, A COPY OF THE AUTHORIZATION GRANTED FOR THIS PURPOSE MUST ALSO BE ATTACHED.)

.....

PLACE AND DATE:

SIGNATURE

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The undersigned, in compliance with the provisions of the GDPR EU 2016/679 “GENERAL DATA PROTECTION REGULATION,” implemented by Legislative Decree 101 of August 10, 2018, authorizes TIBUS SRL, the data controller, to process their personal data.

In accordance with the above-mentioned regulations, we inform you that:

- The data is collected and processed exclusively for administrative purposes related to the management of the report.
- Providing the requested data is voluntary and optional. Failure to provide data in the case of a complaint will result in no written response.
- Personal data is collected and processed both manually and automatically, according to a logic strictly related to the described purposes, exclusively by authorized personnel who have received specific instructions.
- The Company has implemented all security measures required by law; the data will be stored in paper and computerized archives and protected by these measures; access to the archives will be granted only to authorized personnel.
- Based on the provisions guaranteed by EU Regulation No. 2016/679, implemented by Legislative Decree 101 of August 10, 2018, concerning personal data, the interested party has the right to exercise the following rights by submitting a request to the Data Controller via email at gdpr.privacy@tibusroma.it or by registered letter with acknowledgment of receipt to TIBUS SRL, Largo Guido Mazzoni, snc Roma CAP 00162.
- The Data Controller is TIBUS SRL located in Rome at Largo Guido Mazzoni, snc CAP 00162.

PLACE AND DATE:

SIGNATURE OF THE PERSON SUBMITTING THE COMPLAINT

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SIGNATURE OF THE PASSENGER, IF DIFFERENT FROM THE COMPLAINANT

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